

eThekweni, South Africa

## Problem Buildings

Legislation as at 8 February 2024

There may have been updates since this file was created.

PDF created on 31 August 2024 at 10:37.

[View online](#)



### About this collection

The legislation in this collection has been reproduced as it was originally printed in the Government Gazette, with improved formatting and with minor typographical errors corrected. All amendments have been applied directly to the text and annotated. A scan of the original gazette of each piece of legislation (including amendments) is available for reference.

This is a free download from LawLibrary and is presented in collaboration with the African Legal Information Institute, the Judicial Institute for Africa and the Laws.Africa Legislation Collection, a collection of African legislation that is digitised by Laws.Africa and made available for free.

[www.lawlibrary.org.za](http://www.lawlibrary.org.za) | [info@lawlibrary.org.za](mailto:info@lawlibrary.org.za)

[www.laws.africa](http://www.laws.africa) | [info@laws.africa](mailto:info@laws.africa)

FRBR URI: /akn/za-eth/act/by-law/2015/problem-buildings/eng@2024-02-08

There is no copyright on the legislative content of this document.

This PDF copy is licensed under a Creative Commons Attribution 4.0 License (CC BY 4.0). Share widely and freely.

Problem Buildings  
Contents

Chapter 1 – Interpretation ..... 1

    1. Definitions ..... 1

    2. Interpretation of By-law ..... 5

    3. Objects of By-law ..... 5

    4. Application of By-law ..... 5

    4A. General maintenance of buildings ..... 5

    4B. Identification and initial assessment ..... 5

Chapter 2 – Identification of problem buildings ..... 6

    5. Notice of intention to declare building a problem building ..... 6

    6. Declaration of a problem building ..... 6

Chapter 3 – Control of problem buildings ..... 6

    7. Profiling problem buildings ..... 6

    8. Ban on new occupants ..... 7

Chapter 4 – Rehabilitation of problem buildings ..... 7

    9. Engagement with owners ..... 7

    10. Engagement with occupiers ..... 8

    11. Eviction ..... 9

    12. Unsafe problem buildings ..... 9

    12A. Appointment of an administrator ..... 9

    12B. Establishment of the Problem Buildings Steering Committee ..... 10

Chapter 5 – Enforcement ..... 10

    13. Entry by authorised official ..... 10

    14. Powers of authorised officials ..... 11

    15. Service of notices ..... 11

    16. Combined notices ..... 12

    17. Indemnity ..... 12

    18. Lawful instructions ..... 12

    19. Recovery of costs ..... 12

    20. Vicarious liability ..... 12

    21. Offences ..... 13

    22. Penalties ..... 13

    23. Presumptions ..... 13

Chapter 6 – Miscellaneous provisions ..... 13

    24. Delegations ..... 13

25. Appeals .....	14
26. Short title and commencement .....	14

# eThekweni South Africa

## Problem Buildings By-law, 2015

[Published in KwaZulu-Natal Provincial Gazette 1490 on 11 September 2015](#)

**Assented to on 24 June 2015**

**Commenced on 11 March 2016**

*[This is the version of this document from 8 February 2024.]*

*[Amended by [Problem Buildings First Amendment By-Law, 2023](#) on 8 February 2024]*

To provide for the identification, control and rehabilitation of problem buildings; to create offences and penalties; and to provide for matters incidental thereto.

WHEREAS the eThekweni Municipality recognises the need to identify, control and rehabilitate problem buildings;

WHEREAS the eThekweni Municipality recognises the right to housing, as well as the need to address the infrastructural, social and economic disparities of the past;

WHEREAS the eThekweni Municipality has competence in terms of Part B of Schedule 4 of the [Constitution of the Republic of South Africa](#), relating to such matters as building regulations, municipal planning and municipal health, and competence in terms of Part B of Schedule 5 of the [Constitution of the Republic of South Africa](#), relating to such matters as the control of public nuisances;

AND WHEREAS the eThekweni Municipality has competence, in terms of section [156\(2\)](#) of the [Constitution of the Republic of South Africa](#), to make and administer By-laws for the effective administration of the matters which it has the right to administer;

NOW THEREFORE the eThekweni Municipal Council, acting in terms of section 156 read with Parts B of Schedules 4 and 5 of the [Constitution of the Republic of South Africa, 1996](#) and read with section 11 of the Local Government: Municipal Systems Act, 2000 ([Act No. 32 of 2000](#)), hereby makes the following By-law:

### Chapter 1 Interpretation

#### 1. Definitions

In this By-law, unless the context indicates otherwise—

"**authorised official**" means a person authorised to implement the provisions of this By-law, including but not limited to#

- (a) peace officers as contemplated in section [334](#) of the Criminal Procedure Act, 1977 ([Act No. 51 of 1977](#));
- (b) municipal or metropolitan Police Officers as contemplated in the South African Police Service Act, 1995 ([Act No. 68 of 1995](#)); and
- (c) such employees, agents, delegated nominees, representatives and service providers of the Municipality as are specifically authorised by the Municipality in this regard: Provided that for the purposes of search and seizure, where such person is not a peace officer, such person must be accompanied by a peace officer;

"**building**" includes, but is not limited to:

- (a) any structure, whether of a temporary or permanent nature and irrespective of the materials used in the erection thereof, erected or used for or in connection with the—
  - (i) accommodation or convenience of human beings or animals;
  - (ii) manufacture, processing, storage, display or sale of any goods;
  - (iii) rendering of any service;
  - (iv) destruction or treatment of refuse or other waste materials;
  - (v) cultivation or growing of any plant or crop;
- (b) any wall or part of building;
- (c) a unit or common property as defined in the Sectional Titles Act, 1986 ([Act no. 95 of 1986](#)); and
- (d) all structures which fall within the definition of "building" in the National Building Regulations and Building Standards Act, 1977 ([Act 103 of 1977](#));

*[definition of "building" substituted by section 2(a) of the [Amendment By-law, 2024](#)]*

"**competent person**" means a competent person as contemplated in the National Building Regulations, Government Notice No. R. 2378 of 12 October 1990;

"**compliance notice**" means a notice issued to the owner of a problem building to comply with the provisions of this By-law or to comply with conditions stipulated in such notice or any other relevant legislation;

*[definition of "compliance notice" substituted by section 2(b) of the [Amendment By-law, 2024](#)]*

"**Constitution**" means the [Constitution of the Republic of South Africa, 1996](#);

"**Council**" means the eThekweni Municipal Council, a municipal council referred to in section [157\(1\)](#) of the [Constitution](#);

"**hijack**" in relation to a building means to unlawfully take over the management and control of a building, including but not limited to the collection of rentals from the occupier on behalf of the owner or managing agent without consent;

*[definition of "hijack" substituted by section 2(c) of the [Amendment By-law, 2024](#)]*

"**illegally occupied**" means—

- (a) occupation of a land or building without consent or authorisation of the owner or person in charge, or
- (b) occupation of a land or building without any other right in law to occupy such land or building;

*[definition of "illegally occupied" inserted by section 2(d) of the [Amendment By-law, 2024](#)]*

"**illegally used**" means the use of a land or building in a manner that is inconsistent with or in contravention of the permitted use, whether in terms of the title deed of the property or in terms of the applicable legislation;

*[definition of "illegally used" inserted by section 2(d) of the [Amendment By-law, 2024](#)]*

"**managing agent**" means a person who is appointed by—

- (a) an owner of a building to maintain and manage a building on the owner's behalf; or
- (b) a tenant of the owner who has the power or obligation to sub-let, maintain and manage the building;

"**Municipality**" means the eThekweni Municipality, a category A Municipality as envisaged in terms of section [155\(1\)](#) of the [Constitution](#);

*[definition of "Municipality" substituted by section 2(e) of the [Amendment By-law, 2024](#)]*

"**occupier**" includes any person in actual occupation or use of a building or part of a building regardless of the title under which he or she occupies such building;

*[definition of "occupier" substituted by section 2(f) of the [Amendment By-law, 2024](#)]*

"**owner**" means the person in whose name the land on which a building is situated is registered in the relevant deeds office or—

- (a) in the case of a trust, the trustees of that trust;
- (b) the registered owner of a sectional title unit, where the interior of a sectional title unit is at issue;
- (c) the trustees of a body corporate, where the common property of a sectional title scheme is at issue;
- (d) the administrator of the body corporate of the sectional title scheme where the common property of a sectional title scheme is at issue and there are no elected trustees of the body corporate;
- (e) the executor, where the—
  - (i) owner of the building is deceased and the building has not yet been transferred out of the deceased's estate; or
  - (ii) estate of the owner has been sequestrated;
- (f) the curator, where the owner of the building has been declared by any court to be incapable of managing his or her own affairs or a prodigal;
- (g) the administrator, where the owner of the building is a mental health care user as defined in section [1](#) of the Mental Health Act, 2002 ([Act No. 17 of 2002](#));
- (h) the liquidator, where the owner of the building is a judicial person or a trust and has been liquidated;
- (i) a trustee, where the owner has been declared insolvent;

*[paragraph (i) substituted by section 2(g) of the [Amendment By-law, 2024](#)]*

- (j) the business rescue practitioner, where the owner of the building has been placed under business rescue;
- (k) the managing agent, where the owner of the building is absent from the Republic of South Africa or where the Municipality has, after reasonable attempts, not been able to determine his or her whereabouts; or
- (l) every person who is entitled to occupy or use a building, or who does occupy or use a building, where—
  - (i) the owner of the building is absent from the Republic of South Africa;
  - (ii) the Municipality has, after reasonable attempts, not been able to determine the whereabouts of the owner of the building; and
  - (iii) there is no managing agent;

"**problem building**" means#

- (1) in relation to a building or portion of a building which accedes to the land which#
  - (a) is derelict in appearance or is showing signs of becoming unhealthy, unsanitary, unsightly, or objectionable;

- (b) has been abandoned by the owner, or appears to have been abandoned by the owner, regardless of whether or not rates or service charges are being paid;
  - (c) is overcrowded;
  - (d) has been hijacked;
  - (e) has been the subject of one or more written complaints, charges or convictions regarding criminal activities being conducted in the building;
  - (f) is illegally occupied or used;
  - (g) has refuse or waste material unlawfully accumulated, dumped, stored or deposited;
  - (h) has been unlawfully erected or has a part which has been unlawfully erected;
  - (i) has been changed and its subsequent usage is unauthorised;
  - (j) is partially completed, or structurally unsound or showing signs thereof, and is or may be a threat or danger to life and property;
  - (k) is in contravention of one or more of the Municipality's By-laws;
  - (l) is in such a state that it is a fire hazard;
  - (m) has no provision of drainage, both stormwater and waste water;
  - (n) has electricity illegal connections.
- (2) in relation to developed land which is—
- (a) is derelict in appearance or is showing signs of becoming unhealthy, unsanitary, unsightly, or objectionable;
  - (b) has been abandoned by the owner, or appears to have been abandoned by the owner, regardless of whether or not rates or service charges are being paid;
  - (c) is overcrowded;
  - (d) has been hijacked;
  - (e) has been the subject of one or more written complaints, charges or convictions regarding criminal activities being conducted in the building;
  - (f) is illegally occupied or used;
  - (g) has refuse or waste material unlawfully accumulated, dumped, stored or deposited;
  - (h) has been changed and its subsequent usage is unauthorised;
  - (i) is in contravention of one or more of the Municipality's By-laws.
- (3) in relation to vacant land or an open space which is—
- (a) is derelict in appearance or is showing signs of becoming unhealthy, unsanitary, unsightly, or objectionable;
  - (b) has been abandoned by the owner, or appears to have been abandoned by the owner, regardless of whether or not rates or service charges are being paid;
  - (c) is overcrowded;
  - (d) has been hijacked;
  - (e) has been the subject of one or more written complaints, charges or convictions regarding criminal activities being conducted;

- (f) is illegally occupied or used;
- (g) has refuse or waste material unlawfully accumulated, dumped, stored or deposited;
- (h) has been changed and its subsequent usage is unauthorised; or
- (i) is in contravention of one or more of the Municipality's By-laws.

*[definition of "problem building" substituted by section (2h) of the [Amendment By-law, 2024](#)]*

## 2. Interpretation of By-law

If there is a conflict of interpretation between the English version of this By-law and a translated version, the English version prevails.

## 3. Objects of By-law

The objects of this By-law are to—

- (a) provide a mechanism for the co-ordinated identification, control and rehabilitation of problem buildings;
- (b) set minimum standards for consultations with owners, and people who occupy or reside in problem buildings; and
- (c) ensure the health and safety of people occupying problem buildings and of the public in general.

## 4. Application of By-law

This By-law applies to all areas which fall under the jurisdiction of the eThekweni Municipality and is binding on all persons to the extent applicable.

### 4A. General maintenance of buildings

- (1) The owner of any building must at his or her own expense maintain and repair the building and keep the building in a proper condition and free from obstruction, damage, derelict, structural defects, or unhealthy condition.
- (2) The owner of the building must ensure that no waste or litter is discarded, dumped, stored, kept or disposed of in such a manner that such waste or litter causes a nuisance and unhealthy condition.
- (3) In the event the Municipality is in the opinion that maintenance of the building is being neglected, it must serve a written notice informing the owner to—
  - (a) carry out the maintenance and repairs; and
  - (b) remove the obstruction, structural defect, damage or unhealthy condition from the building.
- (4) Should the owner fail to comply with a notice issued in terms of subsection (3) the Municipality may act and recover costs from the owner.

*[section 4A inserted by section 3 of the [Amendment By-law, 2024](#)]*

### 4B. Identification and initial assessment

- (1) The authorised official must assess and identify potential problem buildings.
- (2) The identification process may include, but not limited to—
  - (a) complaints received from public or neighbour lodged with the Municipality;
  - (b) posts or articles placed on various media platforms;



- (c) a building sighted by a municipal official; or
  - (d) enforcement of relevant legislation and/or serving of compliance notices for other non-compliant activities.
- (3) When the authorised official believes that the contraventions committed by an owner in respect of a particular building has reached a stage that it could be declared a problem building, the authorised official must submit a case file to the Problem Buildings Steering Committee for consideration.
- (4) The Problem Buildings Steering Committee must deliberate on the case file submitted by the authorised official and determine whether a notice in terms of section 5 should be served on the owner.

[section 4B inserted by section 3 of the [Amendment By-law, 2024](#)]

## Chapter 2 Identification of problem buildings

### 5. Notice of intention to declare building a problem building

In the event that the Municipality is of the opinion that a building should be declared a problem building, it must serve a written notice on the owner–

- (a) informing the owner that the Municipality intends to declare the building to be a problem building;
- (b) giving reasons why the Municipality intends to declare the building to be a problem building;
- (c) inviting the owner to make written representations, within 14 days of the notice, on why the building should not be declared a problem building; and
- (d) providing an address, fax number or email address to which representations may be submitted.

### 6. Declaration of a problem building

- (1) The Municipality must, after considering any representations received from the owner, as contemplated in section 5, either–
- (a) decide not to declare the building to be a problem building for the time being; or
  - (b) declare the building to be a problem building.
- (2) In the event that the Municipality decides to declare a building to be a problem building, the Municipality must give written notice to the owner, together with reasons.

## Chapter 3 Control of problem buildings

### 7. Profiling problem buildings

- (1) The Municipality must, as soon as is reasonably possible after a building has been declared to be a problem building, undertake an investigation to identify–
- (a) those aspects of the building which are in contravention of this By-law or any other applicable law;
  - (b) any risks to the safety of the occupiers of the problem building or the public; and

- (c) the occupiers of the problem building and, if the occupiers reside at the building, also profile the occupants to determine the following characteristics of the occupiers:
  - (i) the number of children;
  - (ii) the number of women;
  - (iii) the number of disabled people;
  - (iv) the number of elderly people;
  - (v) the number of people residing per room and the area of each room occupied as a residence; and
  - (vi) the total number of people residing and using the building.

*[subparagraph (vi) substituted by section 4 of the [Amendment By-law, 2024](#)]*

- (2) The owner or the managing agent of the problem building is entitled to be present while the investigation is being undertaken and, if so present, must be given the opportunity to make representations during such investigation.
- (3) Where verbal representations have been made in terms of subsection (2) the authorised official must write down such representations and ensure that the owner or the managing agent is given an opportunity to sign such representations.

## 8. Ban on new occupants

The Municipality may, once a problem building has been profiled, apply to court for an interdict restraining the owner and any managing agent from–

- (a) allowing any other people, in addition to those identified in the profile of occupants, from occupying or residing at the building; and
- (b) filling any vacancy which may arise as a result of any person identified in the profile of occupants vacating the building.

## Chapter 4 Rehabilitation of problem buildings

### 9. Engagement with owners

- (1) The Municipality must, once a problem building has been profiled as contemplated in section 7, serve a further notice on the owner–
  - (a) identifying those aspects of the building which are in contravention of this By-law or any other applicable law;
  - (b) identifying any risks to the safety of the occupiers of the problem building or the public; and
  - (c) specifying steps which the owner is obliged to take, within a reasonable period of time specified in the notice, in order to rectify those contraventions or remove those risks.
- (2) The steps referred to in paragraph (1)(c) may include, but are not limited to–
  - (a) repairs;
  - (b) repainting;
  - (c) renovations;
  - (d) alterations;

- (e) installing proper ablutions;
- (f) demolition;
- (g) enclosing, fencing or otherwise securing the problem building;
- (h) closing or sealing the problem building;  
*[paragraph (h) substituted by section 5(a) of the [Amendment By-law, 2024](#)]*
- (i) removing all refuse, debris or rubble;  
*[paragraph (i) substituted by section 5(b) of the [Amendment By-law, 2024](#)]*
- (j) submitting a building plan for approval in terms of section 7 of the National Building Regulations and Building Standards Act, 1977 ([Act No. 103 of 1977](#));  
*[paragraph (j) substituted by section 5(c) of the [Amendment By-law, 2024](#)]*
- (k) removing any source of danger or potential danger;
- (l) completing the construction of the problem building or any part of that building;
- (m) appointing and instructing, at the cost of such owner, a competent person to–
  - (i) examine any condition that gave rise to the declaration of a building as a problem building; and
  - (ii) report to the authorised official on the nature and extent of the steps to be taken, which in the opinion of the competent person, need to be taken in order to make the problem building safe;
- (n) giving notice to occupiers to vacate or evacuate the problem building within a specified time period; and  
*[paragraph (n) substituted by section 5(d) of the [Amendment By-law, 2024](#)]*
- (o) complying with any provision of this By-law or any other law.

## 10. Engagement with occupiers

- (1) If a problem building is occupied or is in use, the Municipality must serve a compliance notice on the occupiers and affix a copy of the compliance notice at the main entrance to the building or at a clearly visible area, advising that–
  - (a) the building has been declared a problem building;
  - (b) the owner has been instructed to take specified steps within a specified period of time;
  - (c) continued occupation of the problem building is unsafe; and
  - (d) the Municipality will seek the eviction of the occupiers if the owner fails to comply with the compliance notice.*[subsection (1) amended by section 6(a) of the [Amendment By-law, 2024](#)]*
- (2) In the event that the owner of a problem building which is occupied by residents fails to comply with the compliance notice, the Municipality must serve a further notice on the occupiers and affix a copy of the notice at the main entrance to the building or in a clearly visible area–
  - (a) advising that the owner of the problem building has failed to comply with the notice;
  - (b) warning that continued occupation of the problem building is not safe;

- (c) advising that the Municipality intends seeking the eviction or evacuation of the occupiers;  
*[paragraph (c) substituted by section 6(c) of the [Amendment By-law, 2024](#)]*
- (d) listing the details of possible alternative accommodation; and
- (e) providing the contact details of a municipal official available to assist the occupiers in finding alternative accommodation.

*[subsection (2) amended by section 6(b) of the [Amendment By-law, 2024](#)]*

## 11. Eviction

Where the owner of a problem building fails to comply with a compliance notice, the Municipality may, after having complied with the engagement process contemplated in terms of section 10, apply to court for the eviction of the occupiers.

## 12. Unsafe problem buildings

- (1) In the event that the authorised official has reason to believe that the condition of any problem building is such that steps should immediately be taken to protect life or property, he or she may take such steps as may be necessary in the circumstances without having to comply with any other provision of this By-law and may recover the costs incurred from the owner.
- (2) In the event that the authorised official deems it necessary to act in terms of subsection (1) he or she may for the purposes of ensuring the safety of any person, by notice in writing order–
  - (a) the owner of a problem building to–
    - (i) remove, within a period specified in the notice, any person residing in or otherwise occupying or in use of such problem building; and  
*[subparagraph (i) substituted by section 7(a) of the [Amendment By-law, 2024](#)]*
    - (ii) take reasonable steps to ensure that no person who is not authorised by the Municipality enters such problem building;  
*[subparagraph (ii) substituted by section 7(a) of the [Amendment By-law, 2024](#)]*
  - (b) any person residing in or otherwise occupying a problem building, to vacate such problem building; and  
*[paragraph (b) substituted by section 7(b) of the [Amendment By-law, 2024](#)]*
  - (c) take immediate steps necessary to remedy the health and safety conditions at the building.  
*[paragraph (c) added by section 7(c) of the [Amendment By-law, 2024](#)]*
- (3) A person may not enter or continue to occupy, use or permit the occupation or use of any problem building in respect of which a notice was served in accordance with subsection (2), unless he or she has been given written permission to do so by the Municipality.
- (4) The Municipality must affix a copy of the compliance notice at the main entrance to the building or in a clearly visible area in order to inform the occupiers of the building the requirements.  
*[subsection (4) added by section 7(d) of the [Amendment By-law, 2024](#)]*

### 12A. Appointment of an administrator

- (1) The Municipality may in terms of the Sectional Titles Schemes Management Act, 2011 ([Act No. 8 of 2011](#)) apply to a competent Court for the appointment of an administrator, where a building has been declared a problem building.

- (2) The remuneration and expenses of the administrator must be payable through cost recovery or by the body corporate, and the Municipality is exempted from paying such costs.
- (3) The Municipality may request that the administrator submit the following documents#
  - (a) A monthly report on the progress;
  - (b) A final report and account in the completion of the administrator's mandate.

*[section 12A added by section 8 of the [Amendment By-law, 2024](#)]*

## **12B. Establishment of the Problem Buildings Steering Committee**

- (1) The Municipality must establish a Problem Buildings Steering Committee to assist in the identification and management of problem buildings.
- (2) The Committee must consist of officials in the full-time service of the Municipality for a term to be determined by the Municipal Manager.
- (3) The Committee must consider representations and assessments made pursuant to any notice served in terms of the By-law and to declare a building a problem building.

*[section 12B added by section 8 of the [Amendment By-law, 2024](#)]*

## **Chapter 5 Enforcement**

### **13. Entry by authorised official**

- (1) An authorised official may enter at any reasonable time and without prior notice if a person concerned consents, with a view to—
  - (a) determine whether the building should be declared a problem building in terms of this By-law;
  - (b) serve any notice required in terms of this By-law;
  - (c) determine whether the owner has complied with any compliance notice issued in terms of this By-law; or
  - (d) enforce any provision of this By-law.

*[subsection (1) amended by section 9(a) of the [Amendment By-law, 2024](#)]*

- (2) A person may not hinder or obstruct an authorised official in the exercise of his or her powers or duties in terms of this By-law.
- (3) An authorised official must, when entering the building as contemplated in subsection (1), produce a valid identification document issued to him or her by the Municipality, to the owner and, if applicable, the managing agent, as well as to any occupier who asks to see the identification document.
- (4) An owner, managing agent or occupier may where necessary, take all reasonable steps to verify the identification document mentioned in subsection (3) with the Municipality.

*[subsection (4) added by section 9(b) of the [Amendment By-law, 2024](#)]*

- (5) An authorised official may enter and search premises without a warrant if he or she believes on reasonable grounds that—
  - (a) a warrant would be issued by a judge or magistrate if the authorised official made application for the warrant; and

- (b) the delay in obtaining a warrant is likely to defeat the object of the entry and search.

*[subsection (5) added by section 9(b) of the [Amendment By-law, 2024](#)]*

#### 14. Powers of authorised officials

An authorised official may, when entering a building–

- (a) inspect, monitor and investigate the building;
- (b) question the owner, the managing agent or any occupier of the building;
- (c) take photos of the building, whether of the outside of the building or any internal aspect of the building, including any residence;
- (d) remove evidence;
- (e) take samples; and
- (f) do anything necessary to implement the provisions of this By-law.

#### 15. Service of notices

- (1) Whenever a compliance notice is required to be served on a person in terms of this By-law, it is deemed to have been effectively and sufficiently served on such person–

- (a) when it has been delivered to him or her personally;
- (b) when it has been left at his or her place of residence or business in the Republic of South Africa with a person apparently over the age of 16 years;
- (c) when it has been posted by registered or certified mail to his or her last known residential or business address in the Republic of South Africa and an acknowledgement of the posting thereof is produced;
- (d) if his or her address in the Republic of South Africa is unknown, when it has been served on his or her agent or representative in the Republic of South Africa in the manner contemplated in paragraphs (a), (b) or (c);

*[paragraph (d) substituted by section 10(a) of the [Amendment By-law, 2024](#)]*

- (e) if his or her address and agent or representative in the Republic of South Africa are unknown, when it has been affixed to a conspicuous place on the building;

*[paragraph (e) substituted by section 10(b) of the [Amendment By-law, 2024](#)]*

- (f) in the event of a body corporate, when it has been delivered at the registered office of the business premises of the body corporate;

*[paragraph (f) added by section 10(c) of the [Amendment By-law, 2024](#)]*

- (g) when it has been delivered, at the request of that person, to his or her e-mail address; or

*[paragraph (g) added by section 10(c) of the [Amendment By-law, 2024](#)]*

- (h) if the person so to be served has a nominated address, by delivering or leaving a copy at his or her nominated address.

*[paragraph (h) added by section 10(c) of the [Amendment By-law, 2024](#)]*

## 16. Combined notices

The Municipality is not restricted, when issuing a notice in terms of this By-law for –

- (a) multiple contraventions of the provisions of this By-law or of any other By-law in respect of a problem building; or
- (b) multiple failures or refusals to comply with a compliance notice in terms of this By-law, to serve a combined notice dealing with all of those contraventions, failures or refusals, as the case may be.

## 17. Indemnity

The Municipality and any authorised official is not liable for any damage caused by anything lawfully done or omitted by the Municipality or authorised official in carrying out any function or duty in terms of this By-law.

## 18. Lawful instructions

Failure to comply with a lawful instruction of an authorised official constitutes a contravention of this By-law.

## 19. Recovery of costs

- (1) In the event that a person–
  - (a) contravenes the provisions of this By-law or of any other applicable law in respect of a problem building; or
  - (b) fails or refuses to comply with a compliance notice issued in terms of this By-law, such person is guilty of an offence and the Municipality may take any steps required to remedy the contravention and recover the costs from such person.
- (2) The recovery of costs contemplated in subsection (1) is in addition to any fine which may be imposed on the person concerned and may be charged to the owner's municipal account.
- (3) No person is entitled to compensation for any loss or damage arising out of *bona fide* action or decision taken by the Municipality or any authorised official in terms of this By-law.

*[subsection (3) added by section 11 of the [Amendment By-law, 2024](#)]*

## 20. Vicarious liability

- (1) The owner of a problem building whose managing agent or tenant, in the case of a tenant who has the power or obligation to sub-let, maintain and manage the building or portion of the building–
  - (a) contravenes the provisions of this By-law or of any other By-law in respect of a problem building; or
  - (b) fails or refuses to comply with a compliance notice issued in terms of this By-law, is deemed to have committed such contravention himself or herself, unless the owner can show that he or she took reasonable steps to prevent such contravention: Provided that the fact that–
    - (i) the owner issued instructions to the managing agent or tenant, prohibiting such contravention; or
    - (ii) a written agreement making the managing agent, tenant or another third party responsible for compliance, does not in itself constitute sufficient proof of such reasonable steps.

- (2) The managing agent of a problem building or a tenant in a problem building, in the case of a tenant who has the power or obligation to sub-let, maintain and manage the building or portion of the building, is jointly and severally liable with the owner of such building if the owner –
  - (a) contravenes the provisions of this By-law or of any other applicable law in respect of a problem building; or
  - (b) fails or refuses to comply with a compliance notice issued in terms of this By-law, unless the agent or tenant can show that he or she took reasonable steps to prevent such contravention.

## 21. Offences

Any person who–

- (a) contravenes any provision of this By-law;
- (b) fails or refuses to comply with a compliance notice;
- (c) fails to comply with any lawful instruction given in terms of this By-law;
- (d) threatens, resists, interferes with or obstructs any authorised official in the performance of his or her duties or functions in terms of or under this By-law; or
- (e) deliberately furnishes false or misleading information to an authorised official, is guilty of an offence.

## 22. Penalties

- (1) Any person who is convicted of an offence under this By-law is liable to–
  - (a) a fine of an amount not exceeding R500 000;
  - (b) imprisonment for a period not exceeding three years;
  - (c) both such fine and imprisonment contemplated in paragraphs (a) and (b).
- (2) In the case of a continuing offence–
  - (a) an additional fine of an amount not exceeding R5 000; or
  - (b) imprisonment for a period not exceeding 10 days,for each day on which such offence continues, or both such fine and imprisonment, will be imposed.

## 23. Presumptions

A person charged with an offence in terms of this By-law who is–

- (a) letting a problem building; or
- (b) acting as a managing agent in respect of a problem building, is deemed, until the contrary is proved, to have knowingly let or managed a problem building.

## Chapter 6 Miscellaneous provisions

## 24. Delegations

- (1) Subject to the [Constitution](#) and applicable national and provincial laws, any–
  - (a) power, excluding a power referred to in section [160\(2\)](#) of the [Constitution](#);



- (b) function; or
  - (c) duty, conferred in terms of this By-law, upon the Council, or on any of the Municipality's other political structures, political office bearers, councillors or staff members, may be delegated or sub-delegated by such political structure, political office bearer, councillor, or staff member, to an entity within, or a staff member employed by, the Municipality.
- (2) A delegation in terms of subsection (1) must be effected in accordance with the system of delegation adopted by the Council in accordance with section 59(1) of the Local Government: Municipal Systems Act, 2000 ([Act No. 32 of 2000](#)), subject to the criteria set out in section 59(2) of said Act.
- (3) Any delegation contemplated in this section must be recorded in the Register of Delegations, which must contain information on the–
- (a) entity or person issuing the delegation or sub-delegation;
  - (b) recipient of the delegation or sub-delegation; and
  - (c) conditions attached to the delegation or sub-delegation.

## 25. Appeals

- (1) A person whose rights are affected by a decision taken by the Municipality in terms of this By-law may appeal against that decision in terms of the Appeals provision contained in the Local Government: Municipal Systems Act, 2000 ([Act No. 32 of 2000](#)) by giving written notice of the appeal and reasons to the Municipal Manager within 21 days of the date of the notification of the decision.
- (2) The Municipal Manager must promptly submit the appeal to the appropriate appeal authority.
- (3) The appeal authority must commence with an appeal within six weeks and decide the appeal within a reasonable period.
- (4) The appeal authority must confirm, vary or revoke the decision, but no such variation or revocation of a decision may detract from any rights which may have accrued as a result of the decision.
- (5) The appeal authority must furnish written reasons for its decision on all appeal matters.
- (6) All appeals lodged are done so in terms of the Local Government: Municipal Systems Act, 2000 ([Act No. 32 of 2000](#)) and not in terms of this By-law.
- (7) Where a conviction has been affirmed by a court of law and the accused wishes to appeal such conviction, the appeal must take place in terms of the court's appeal process and not in terms of subsections (1) to (5).

## 26. Short title and commencement

This By-law is called the eThekweni Municipality: Problem Buildings By-law, 2015 and takes effect six months from the date of publication thereof in the *Provincial Gazette* or on such earlier date as may be determined by the publication of a commencement notice in the *Provincial Gazette*.